



## Two-Year Limited Warranty

Raritan, Inc. (hereinafter referred to as "Raritan") warrants the Raritan product to be in good working order for a period of two (2) years from original ship date from Raritan or an authorized Raritan reseller. Should this product fail to be in good working order at any time during this warranty period, please contact Raritan for technical service.

This Two-Year Limited Warranty does not include damage to the product resulting from accident, disaster, misuse, abuse, non-Raritan modification of the product, nor other events outside of Raritan's reasonable control or not arising under normal operating conditions. Raritan makes no other warranty, either expressed or implied, with respect to this product. Raritan specifically disclaims the implied warranties of merchantability and fitness for a particular purpose, in particular, in hospital critical care life-support systems. If this product is not in good working order as warranted above, your sole remedy shall be repair or replacement of the defective individual product, which is basis for a claim. In no event will Raritan nor its resellers or suppliers be liable to you for direct, indirect, incidental, or consequential damages resulting from any defect in the product or in the manual. In no event shall Raritan be liable for any loss of profits, loss of equipment or facilities, or the loss of any software programs or data or the cost of recovering or reproducing the programs or data.

## Obtaining Technical Service

To obtain warranty service for a product, contact Raritan Technical Support. It is helpful to contact from within the region the product in questions is located; We will first attempt to solve problem directly via email. During the warranty period and for the life of the product, Raritan provides, without charge, email, and web support during regular regional business hours. Repairs for products out of warranty will be charged. Product still covered by our standard two-year manufactures warranty will either be repair RMA or advance replacement for exchange the failing product. Repair parts and replacement products will be furnished on an exchange basis and will be either new or remanufactured, at Raritan's discretion. The replacement products will be warranted for the remainder of the warranty period or thirty days, whichever is greater. All replaced parts and products become the property of Raritan.

To return your product, Raritan will provide you a Return Merchandise Authorization Number (RMA#). The RMA# must appear on the outside of the package and the items must be shipped to Raritan using the provided labels. Raritan cannot accept collect shipments. The RMA# will be voided and you will be invoiced for any advance replacement units if the RMA material is not received within 30 days of issue. If a returned product arrives with an invalid or voided RMA#, it will be returned to the sender at the sender's expense. Raritan is not responsible for any material without a valid RMA#.

You represent that all returned items are genuine and unaltered. The replacement assumes the warranty service status of the replaced item. Many features, conversions, or upgrades involve the removal of parts and their return to Raritan. A part that replaces a removed part will assume the warranty service status of the removed part. Before Raritan or your reseller exchanges a product or part, you agree to remove all features, parts, options, alterations, and attachments not under warranty service.

Raritan is responsible for the loss of or damage to your Product while it is 1) in Raritan's possession or 2) in transit in those cases where Raritan is responsible for the transportation charges. Neither Raritan nor your reseller is responsible for any loss of your confidential, proprietary, or personal information contained on a Product which you return to Raritan or your reseller for any reason. You should remove all such information from the Product prior to its return.

## Governing Law

Both you and Raritan consent to the application of the laws of the country in which you acquired the Product to govern, interpret, and enforce all of your and Raritan's rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Agreement, without regard to conflict of law principles.

**TO ACTIVATE TECHNICAL SUPPORT AND SERVICE, REGISTER YOUR PRODUCT TODAY.**

**Register online and receive Free Advanced Replacement with your Two-Year Limited Warranty.**

**[www.raritan.com/support/warranty-registration](http://www.raritan.com/support/warranty-registration)**